

## **53246 Medical Director**

### **(a)**

Each plan shall appoint a physician as medical director. His responsibilities shall include, but not be limited to: (1) Ensuring that medical decisions are rendered by qualified medical personnel, unhindered by fiscal or administrative management. (2) Ensuring that the medical care provided meets the standards for acceptable medical care. (3) Ensuring that medical protocols and rules of conduct for plan medical personnel are followed. (4) Developing and implementing medical policy. (5) Resolving medically related grievances. The medical director shall refer nonmedical grievances, and other grievances which he determines may be appropriately resolved through the grievance procedure, to the grievance coordinator. (6) Actively participating in the functioning of the plan grievance procedures.

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